



Introductory Presentation

Audience	<ul style="list-style-type: none">○ Who will be in the room?○ What do they care about?○ Is your presentation covering all of their concerns?
Content	<ul style="list-style-type: none">○ Have a great introduction! Use a story or joke at the start to put you at ease while creating a good first impression with the audience○ Have an introduction and conclusion○ Focus on the customer's needs
Add Flare	<ul style="list-style-type: none">○ Change the pitch, tone, and volume of your speech○ Engage the audience with questions, examples, samples, or jokes○ Use visuals, and try to use more than just PowerPoint
Prepare	<ul style="list-style-type: none">○ Practice 10 times○ Show up early○ Bring handouts in case the presentation doesn't work or there are technical difficulties
Delivery Tips	<ul style="list-style-type: none">○ Smile○ Keep eye contact○ Make sure people can hear you by speaking loudly and clearly○ Try not to do anything distracting such as leaning on something, fidgeting with papers, swaying, etc.○ Use hand movements that match what you are talking about○ Ask for questions throughout the presentation, but have a watch on you to make sure that you still keep it within your limit